

# The Safety of Our Cities Conference Summary Report

September 18 – 20, 2023 Edmonton, Alberta

### Messages from the hosts



Chief Dale McFee Edmonton Police Service



#### "Alone, we go fast. Together, we go far."

The landscape of community safety has shifted dramatically. The notion that we can arrest our way out of societal problems is outdated.

The Safety of Our Cities conference explores how policing has evolved and what more can be done to restore balance and safety to our communities. Law enforcement and communities need to listen, engage, and innovate together.

As you read through this report, you'll find recommendations from the conference panelists and speakers on how you and your organizations can drive positive social change..

We are committed to finding solutions that work for our community and that make it safer and more equitable for everyone. This will take time, talent, and effort, but it's worth the investment.



Ashif Mawji Edmonton Police Foundation

## officers, it's the community." Thank you to our sponsors, volunteers, and

"Policing is not just the police

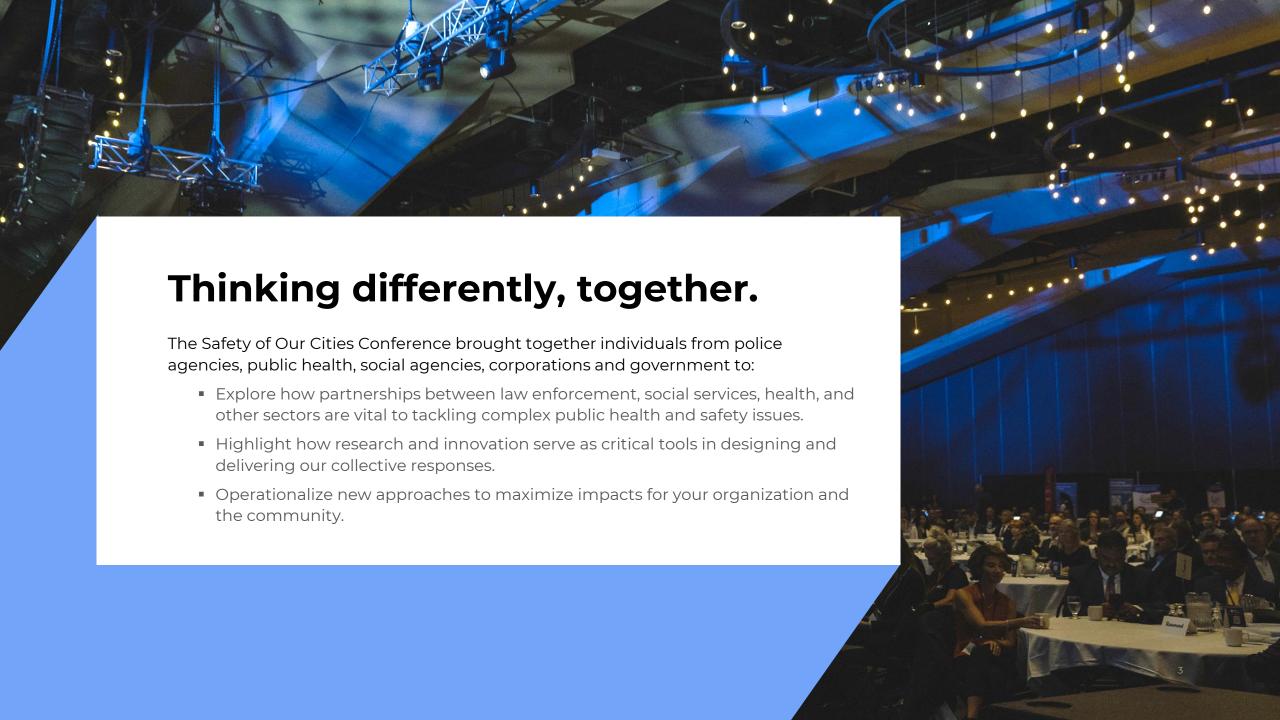
Thank you to our sponsors, volunteers, and organizers for allowing us to host the inaugural The Safety of Our Cities conference.

Safety is crucial for people to build a living and a future. By bringing together people from different backgrounds and perspectives, this conference will foster the kind of collaboration and innovation that is needed to address the complex issues that cities across the world face.

We all have a role and responsibility in developing solutions that will lead to safer cities for everyone. I hope that this conference and the conversations that begin here continue to inspire action and change.



I encourage you to always ask "just because you can, should you?" And if it ain't broken, BREAK it. We're in the age of disruption, so you might as well be the one to disrupt rather than the one who's disrupted.



### Thank you to our sponsors











**FRIEND** 

**SPONSORS** 





**SILVER** 

**SPONSORS** 































PRODUCTION WORLD



Edmonton Centre of Hope



















canadaone



**CBRE** 













600

attendees



**26** 

conference sessions



**62** 

staff & volunteers



94%

survey respondents
were satisfied or
strongly satisfied with
the conference

171
different

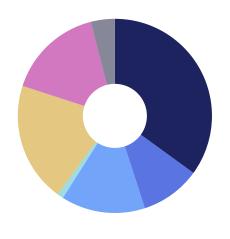
agencies attended



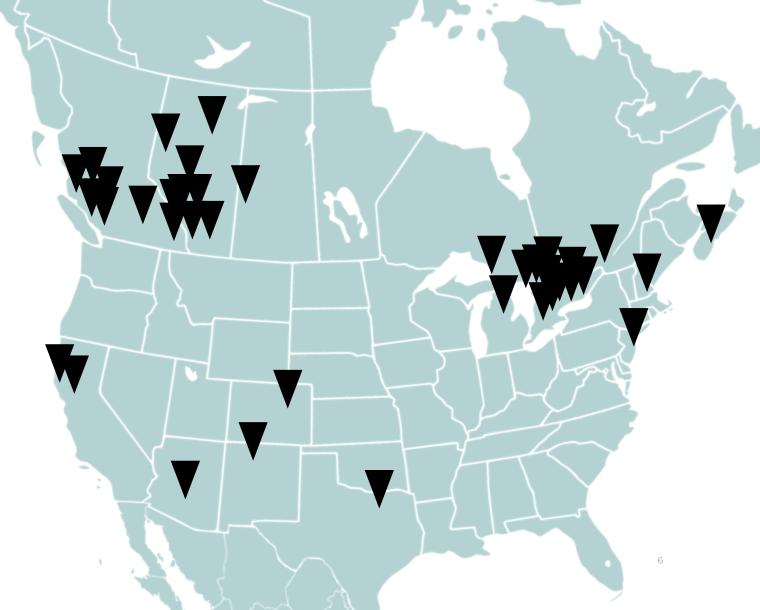
53%

survey respondents stated they discovered a potential solution to a challenge faced in their organization at the conference.

## **Snapshot of the attendees**



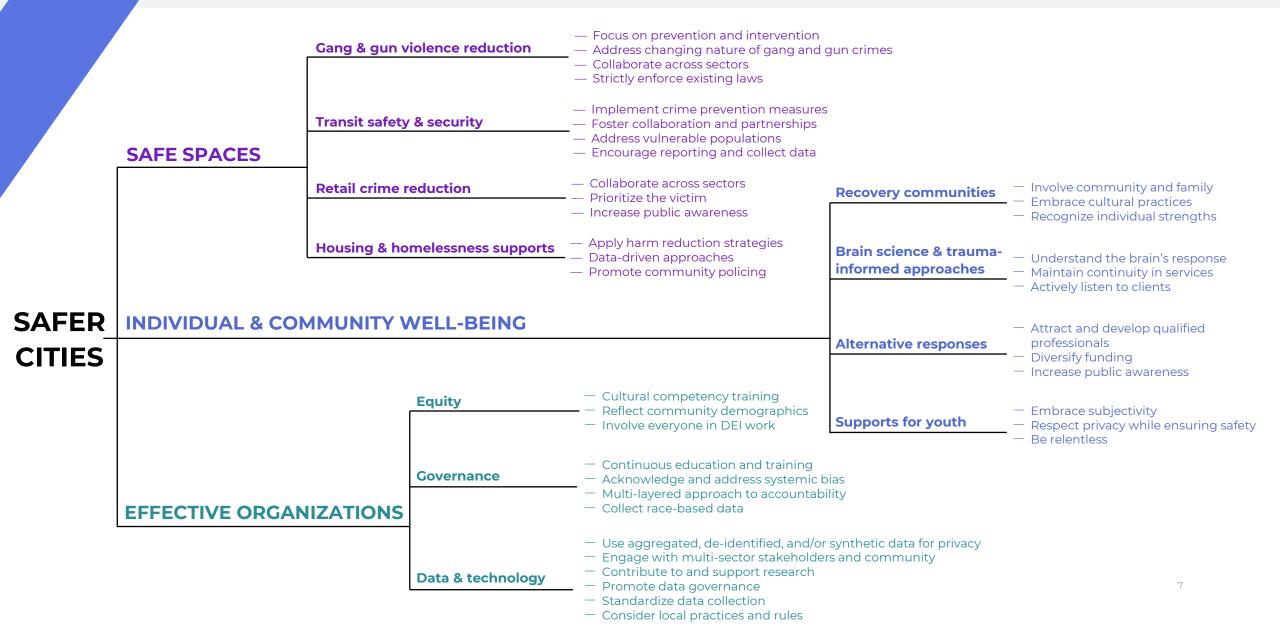
Police Services 35% • Municipal Government 10% • Provincial Government 14% • Federal Government 1% • For Profit Companies 20% • Non-profit Agencies 5% • Academic Institutions 4% •





## The Safety of Our Cities Playbook

Summary of Recommendations and Actions





## Next Era Policing



#### Former Chief Cadmus Delorme

## What we inherited in the relationship between Canada and Indigenous People and our responsibility moving forward

Former Chief Delorme recounted a personal narrative about family, cultural resilience, and the historic signing of a child welfare agreement with Canadian officials. He urged us to acknowledge Canada's shared history and to embrace uncomfortable conversations as a pathway to a more inclusive and understanding future through:

**Redemption in Relationships:** It's never too late to make amends or improve relationships within a family.

**Personal Authenticity:** Speaking from the heart can create powerful connections.

Value of Humor: A light-hearted approach can be an effective way to connect with others and make impactful memories.

**Emotional Intelligence:** Understanding and managing emotions is crucial for navigating tough conversations.

**Lifelong Learning:** Always remain open to re-evaluating your beliefs, even if it's uncomfortable to face.



"Emotional intelligence is going to get us to that tomorrow 9 we all know we want and deserve."

## Next Era Policing: What's on the Horizon

Chief Dale McFee, Edmonton Police Service
Chief Bill Scott, San Francisco Police Department
Chief Harold Medina, Albuquerque Police Department
Chief Adam Palmer, Vancouver Police Department
Dr Michael Kempa, University of Ottawa

The panel discussed collaborative strategies for community safety, focusing on the integration of services for policing, homelessness, and public health. Panelists advocated for:

**Data-Driven Decisions:** The emphasis on analytics over intuition in community and police work.

**Balance Over Extremes:** Calls for moderate, pragmatic approaches rather than extreme political positions.

**Enforcement and Rehabilitation**: Recognizing incarceration as a potential step towards recovery for some individuals.

**Proactive Prevention:** Importance of preventive measures to alleviate pressures on emergency and legal systems.

**Comprehensive Drug Policy:** Advocating for a harmonious approach to drug policy encompassing prevention, treatment, enforcement, and harm reduction.

**Amplifying Community Voices:** The need to focus on moderate voices to guide community-centric policies.







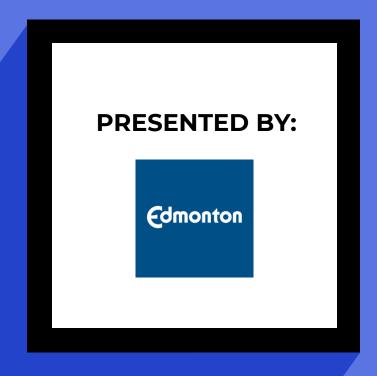






"You may lean one way or another, but in the middle is where the best discussions happen." — Chief Palmer

#### **Breakout Sessions Engage in Uncomfortable Conversations Next Era** Engage in open and honest **Educate on Cyber Safety** conversations about diversity, Develop programs and resources to equity, and inclusion within your **Policing** help youth and their guardians **Embrace Subjectivity** organization and community. recognize and protect themselves Consider the individual's perception from online risks, including scams of their situation, even if it doesn't **Involve Evervone in DEI Work** and sextortion. align with conventional definitions Make diversity, equity, and inclusion of "crisis". work a part of everyone's responsibilities, not just a specialized office. **Reflect Community Respect Privacy While Demographics Ensuring Safety** When dealing with youth, Strive for equitable representation particularly in online safety and **Encourage Internal Support** in hiring practices... educational programs, strike a **Networks** balance and create guidelines that Support networks can help respect their privacy and ensure members connect, share their safety. experiences, and foster belonging and inclusion. **CALGARY'S YOUTH Foster Collaborative APPROACH Prioritize Cultural** Partnerships **ADVANCING Competency Training** Establish and nurture partnerships with organizations, especially Provide training to improve **EQUITY Adopt Best Practices** mental health, addiction support, understanding and respect for and crisis response, to deliver Stay informed about best practices other cultures and communities. **Educate and Train** holistic support. in governance, data collection, and Train board/commission members Al in policing and adapt them for about important and emerging your context. issues in policing. **POLICE** Implement a Multilavered **Acknowledge and Address Approach to Accountability Systemic Bias GOVERNANCE &** Governance boards, standards, and Recognize the existence of **ACCOUNTABILITY** independent investigations should systemic biases and develop work together to provide oversight strategies to work toward a more **Standardize Data Collection** and accountability. equitable and fair policing system. Ensure that data is consistent, clear. **Use Data to Address Systemic** and can be used for analysis to Issues support evidence-based decision-Collect race-based data and invest making. in analytical tools to address bias, discrimination, and disparities.



## Data as Key to Community Safety

#### Chief Statistician Anil Arora

#### Making a significant difference with numbers

Chief Statistician Arora addressed the alarming rise in opioid poisonings and the exacerbating issue of homelessness; emphasizing the intricate links between socio-economic factors, crime rates, and the justice system. He emphasizes that addressing safety and crime requires data-driven, collaborative, and multidisciplinary efforts to adapt to changing demographics, socioeconomic factors, and environmental challenges. To accomplish this, he recommends:

**Tailor Intervention Programs:** Leverage data on high-cost justice system users to create targeted programs and policies.

Use Data-Driven Strategies for Crime Reduction: Based on demographic, socioeconomic, and land use characteristics of different regions.

**Collaborate Across Governments:** Work collaboratively to address and fill in critical data gaps that exist.

Prioritize Data Integration and
Accessibility: Focus on integrating and

making local level data accessible and transferable, ensuring the trust of citizens in this process.

**Empower Local-Level Data Use:** Ensure local-level data is accessible and transferable to inform and enable proactive measures in community policing and public safety initiatives.





"A safe community is more than just a place with low crime rates. It's an environment that promotes individual well-being, a sense of belonging, social cohesion, economic growth, inclusion, and an overall better quality of life."









## Using data to reduce crime and increase safety

CITO Ron Anderson, Edmonton Police Service
Chief Statistician Anil Arora, Statistics Canada
Dr Alina Turner, HelpSeeker Technologies
Chief Superintendent Peter Tewfik, Royal Canadian Mounted Police
Deputy Chief Warren Driechel, Edmonton Police Service
Chief Nishan Duraiappah, Peel Regional Police

Law enforcement organizations are transforming, particularly in relation to their transparency and responsiveness to public scrutiny. The speakers highlighted the need for law enforcement to evolve with societal changes, technological advancements, and the increasing expectations for data-driven accountability. Adopting a collaborative, transparent, and ethically guided approach to harness the power of data for public good is crucial, which requires buy-in from all stakeholders, including government bodies, law enforcement, technology providers, and the community at large. The panelists recommend:

**Strengthen Transparency:** Develop robust data governance frameworks to ensure quality, accuracy, and ethical usage of data. Communicate these openly to the public.

**Prioritize Ethical Frameworks:** Establish ethical guidelines for the use of Al and machine learning to ensure these technologies are used in a way that respects individual rights and public trust.

**Enhance Data Literacy:** Invest in continuous training for law enforcement personnel to improve their understanding of data and analytics and provide accessible information to the public to facilitate a better understanding of how data is used in policing.





#### **Breakout Sessions Foster Collaboration** Collaborations between law **Involve All Stakeholders** enforcement, academic institutions, Data as Key to Leverage User Experience When designing data collection private industry, and other Design tools or protocols, involve all stakeholders can lead to shared Apply UX and game design stakeholders, including those who data resources, innovation, and Community principles when designing data will provide data and who will be more effective solutions. collection tools to ensure they are impacted by data collection for user-friendly, especially for informed decision-making. Safety populations who have limited Contribute to Research and access to or familiarity with **Centralize Data Solutions** technology. Development **Measure Impact** Explore centralized data solutions Encourage participation in research If data is not effectively used or not that enable multiple agencies to and development efforts, whether benefitting the community, reaccess and share data for common in-house or through collaborations. evaluate the collaboration's goals goals. and objectives. Promote data governance Establish policies, standards, and **Leverage Synthetic Data** practices around data collection. Consider the use of synthetic data management, and sharing to in analysis and modelling efforts, facilitate collaboration. especially when individual privacy **DATA FOR** concerns are paramount. **SOCIAL IMPACT Build Trust and Relationships** Invest in building trust and relationships with data partners: **ROLE OF** collaborations are more successful **Protect Privacy** Į when they are mutually beneficial **TECHNOLOGY IN** Use aggregated, de-identified data **Prioritize Community** and genuine. when possible. Develop protocols to **PUBLIC SAFETY Engagement** safeguard individuals and deliver Engage with the community about valuable insights. the use of data and technology in law enforcement to address concerns and gain public support. **Prioritize Transparency Build a Community-Driven RACE-BASED** Clearly communicate the purpose, **Approach** DATA methods, and outcomes of data Communities should have a say in collection projects to build trust. what data is collected and how it is used. **Involve Multiple Sectors** To comprehensively address racial **Consider Impactful Research Embrace Intersectionality** disparity, race-based data collection Prioritize research that can lead to Individuals carry multiple identities: should be extended to education. data collection and analysis should practical outcomes. Data should healthcare, and social services, as 15 inform decisions to positively reflect this to effectively address well as law enforcement. impact racial disparities and public disparities. safetv.



## Guns and Gangs

#### Chief Eddie Garcia

#### Innovative approaches to community safety

Chief Garcia presented the complex nature of violent crime as a societal issue, not just a policing problem. He underscored the importance of addressing root causes of violence like poverty, education deficits, and family structures, in addition to intervention and suppression by law enforcement. His plan includes evidence-based and community-focused strategies, rather than reactive enforcement, which include:

#### **Adopt Schools in High-Crime Areas:**

Create direct positive influences in communities by integrating police with the education system, helping to nurture children away from crime (e.g., Dallas's Bryan Elementary School).

#### **Implement Community Co-Policing**

**Models:** Encourage community involvement in cooperative policing efforts to strengthen community-police relations and reveal new preventative measures.

#### **Invest in Data-Driven Interventions:**

Utilize crime and socioeconomic data to identify and directly address the underlying conditions of crime using evidence-based strategies.

#### **Shift Focus to Victim and Community**

**Services:** Advocate for policies that balance the attention given to suspects with support and services for victims.

#### **Consider Multi-Generational Community**

**Centers:** Develop community centers that offer services for all ages, which can contribute to a sense of community and belonging.

#### **Reinvest in Neglected Neighborhoods:**

Invest in infrastructure, public spaces, and economic development in traditionally underfunded areas.











### **Guns and gangs**

Deputy Chief Devin Laforce, Edmonton Police Service Attaché Chris Taylor, ATF (US Department of Justice) Executive Assistant Chief Sean Connolly, Phoenix Police Department Staff Superintendent Pauline Gray, Toronto Police Service Inspector Phil Heard, Vancouver Police Department

The discussion emphasized the need for law enforcement to adapt to emerging challenges, leverage technology, and work collaboratively with communities to address firearm-related crimes and other complex issues in an evolving and increasingly global landscape.

#### **Monitor Advancements in Crime:**

Monitor technological advancements in crime, e.g., 3D printed firearms, and invest in strategies to detect and address these emerging threats.

#### **Adapt to Changing Drug Threats:**

Enhance intelligence gathering and response capabilities to keep pace with changing drug threats, e.g., synthetic drugs and increasingly toxic drug supplies.

Focus on Radicalized Youth: Leverage community outreach programs and early intervention to prevent youth from becoming involved in criminal activity.

Champion Innovation in Law Enforcement Tactics: From Al in call centers to drones in tactical operations, new technologies can improve efficiency, safety, and effectiveness in policing.

#### **Engage Nontraditional Stakeholders**: Expand pa

**Stakeholders**: Expand partnerships to include tech companies and educational institutions, who can bring innovative solutions to the table.



"We have to be vulnerable as leaders. We have not been open enough to say we weren't doing a great job." - Staff Superintendent Pauline Gray

#### **Breakout Sessions**

#### **Foster Collaboration and Partnerships**

Collaborative efforts between law enforcement, transit agencies, social services, and community organizations are essential. Create multi-jurisdictional teams.

#### **Utilize Data and Reporting**

Invest in data collection and reporting systems to track safety incidents and trends. Encourage crime reporting to gain a comprehensive view of safety issues. Use technology, such as mobile apps and online reporting, to make reporting accessible.

#### Address Homelessness and **Vulnerable Populations**

Coordinate with local governments and social services to provide appropriate supports for persons in need.

#### **Collaborate and Build Data Sharing Agreements**

Collaborate with other agencies. Create data sharing agreements allowing information exchange between first responders.

#### **Implement Crime Prevention** Measures

Use visible crime prevention measures, like placards to encourage reporting, so that the community knows their concerns

## Guns & **Gangs**

#### Address the Changing **Nature of Gangs**

Gang dynamics are evolving: financial motivations often trump traditional loyalties.

#### **Focus on Prevention and** Intervention

Adopt proactive measures to prevent youth from becoming involved in gangs. Consider gang exit programs to help individuals exit gang life.

#### **Look at Regulations for Technology**

**Strictly Enforce** 

Enhance enforcement for

persons involved in gun-related

crimes. Raise awareness about

the certainty of punishment for

those with unlawful firearms.

**Existing Laws** 

Advocate for and establish

#### THE CHANGING **STREETS**

#### **Educate and Train**

Ensure that responders receive ongoing training on crisis intervention, de-escalation techniques, and trauma-informed care.

#### **Monitor and Adapt Programs**

Evaluate the performance of programs. Adapt them based on lessons learned and changing community needs.

regulations addressing new technological challenges, like 3D-printed firearms.

#### **Embrace Innovation**

Foster collaboration between law enforcement, academia, and industry to stay ahead of technological challenges and adopt innovative solutions.

#### Invest in Leadership and **Future Generations**

Encourage the next generation of leaders in law enforcement to advance strategic and community-focused approaches.

**TRANSIT SAFETY & SECURITY** 

#### Advocate for **Comprehensive Crisis Response Programs**

Develop crisis response programs that include a spectrum of professionals (mental health experts, social workers, law enforcement).

#### **ALTERNATIVE SERVICE DELIVERY MODELS**

#### **Ensure Sustainable Funding**

Prioritize sustainable funding models and allocate budgets equitably among first responder services.

#### **Leverage Real-Life Success Stories**

Share real-life success stories and case studies to build awareness and gain support for these initiatives



## Effective Partnerships

#### Dr Keith Humphreys

## Swift, certain, and fair models of reducing substance use in people who threaten public safety

Dr Humphreys offered a comprehensive discussion on addiction, behavior change, and the role of contingency management in treatment and the criminal justice system. He offered two promising strategies for addressing addiction: "Contingency Management", which offers immediate and predictable rewards for abstaining from substance use, and "24/7 Sobriety" in the criminal justice system, which mandates sobriety with swift and certain consequences.

**Swift and Certain Consequences:** Have simple and understandable rules to improve compliance. Enforce immediate and guaranteed consequences for substance-related offenses to enhance deterrence.

**Behaviour Change Over Mandatory Treatment:** Encourage personal responsibility instead of merely imposing mandatory treatment programs.

**Contingency Management:** Use behavioural principles to offer predictable and prompt rewards for desired behavior changes, in both addiction treatment and criminal justice settings.

**Tailored Interventions:** Design interventions that align with the unique challenges faced by individuals struggling with addiction (e.g., controlling behavior and considering long-term consequences).

**Safety:** Adopt strategies like 24/7 Sobriety which aim to protect the public while helping individuals positively change their behaviour.

Public Health and Criminal Justice Collaboration: Use strategies and interventions that are backed by solid evidence to ensure the effectiveness of substance misuse policies.





"Addicted people are people, and changing behavior is just hard for everybody."











#### Partnering for recovery

Dr Alina Turner, HelpSeeker Technologies Dr Nathaniel Day, Alberta Health Services Chief Dale McFee, Edmonton Police Service Blair Gibbs, The Policy Works Chief Neil Dubord, Delta Police Department

Public health, safety, and community wellbeing are interconnected. We require innovative, collaborative, and, sometimes, bold changes to improve outcomes for individuals and society as a whole. The startling reality of overdose deaths is deeply concerning, and the panel stressed the need for immediate and effective action through:

**Use Reverse Engineering:** Law enforcement could work backward from incidents to identify and address root causes, potentially preventing crime.

Shift Focus from Response Time to Recurrence Prevention: Emphasis on long-term solutions and sustainable outcomes.

Change Structures to Disrupt the Status Quo: Systemic change, rather than mere incremental improvements, might be necessary to address deeprooted issues.

#### **Joint Accountability Across Sectors:**

Call for the creation of inter-agency teams that support one another in addressing common goals.

#### **Community-Centric Approaches:**

Emphasis on tailored community responses where local needs drive the strategies and interventions.

**Put Egos Aside:** A call to put aside egos and titles to solve real problems.



"The partnership agenda has not been clear enough for the police. People have not been clear about what they need the police to do: those things that <u>only</u> the police can do." – Blair Gibbs

#### **Breakout Sessions**

#### **Collaborate More Effectively**

Strengthen collaborations between retailers, police, and other stakeholders to jointly address retail theft and its ramifications.

**Secure Funding** 

retail crime.

and societal costs.

Explore opportunities for funding

from grants and other sources to

bolster efforts against organized

**Improve Public Awareness** 

Increase awareness about the

realities of retail crime, which is increasingly organized and violent. Increase awareness about the

impact of retail crime, not only

financial loss but also the human

#### **Enhance Data Collection**

Improve methods for gathering and analyzing data on retail theft to better understand its scope and impact.

## **Effective Partnerships**

#### **Recognize Recovery Capital**

Every individual possesses unique strengths and resources that can aid in their recovery journey.

#### **Incorporate Family**

Involve families in the recovery process, as families need to recover from the ordeal as well. This includes providing suites for families to visit, having parent groups, and conducting family enhancement weekends.

#### **Differentiate Treatment and** Recovery

Treatment is a short phase focused on stabilization, while recovery is a lifelong process. Recovery is a community-driven process that supports an individual in the long term.

#### **Involve the Community**

Community-driven initiatives, such as gardening, provide a sense of citizenship for those in recovery, and create understanding with other community members.

#### **Prioritize the Victim**

Remember the impact of theft on individual victims, ensuring they are at the forefront of intervention strategies.

#### **Share Insights, Not Data**

Agencies might share insights or outcomes from data rather than the raw data itself to avoid compromising privacy.

#### **Leverage Audit Trails and** Monitoring

Establish systems to track who accesses and manipulates surveillance data.

#### Consider Local Rules and **Practices**

Surveillance is common across different cities, but data storage widely. Before using surveillance

**BUILDING &** 

**SUSTAINING** 

**RECOVERY** 

**COMMUNITIES** 

#### **Embrace Cultural and Individual Practices**

Treatment facilities can incorporate practices to promote inclusivity and show respect for individual and cultural backgrounds.

#### **Look at Data Holistically**

From the moment an incident is captured on camera to arrest and incarceration of a suspect, the data needs to be managed properly. This includes storage, accessibility, and ensuring it remains unaltered.

**COMBATTING** 

**RETAIL CRIME** 

#### **Be Aware of Integration Challenges**

restrictions, lack of integrations) when trying to aggregate data if they use different systems for their data and surveillance.

**COMMUNITY-LED** 

**POLICING AND REAL** 

TIME CRIME CENTRE

**TECHNOLOGY** 

#### Agencies face challenges (manufacturer

and governance practices can vary data for law enforcement purposes, ensure that it is admissible in court.

#### 23



# Responses for Vulnerable Populations



#### Paul Brandt

#### From concept to combatting trafficking

Paul Brandt spoke about his work with #NotInMyCity combatting human trafficking with a strategic, sustained, and heartfelt commitment to his work and community. He described the significant scale and costs of human trafficking, and he reinforced that it was occurring in Alberta. Recognizing the lack of coordination and frameworks for a coordinate law enforcement response to trafficking, #NotInMyCity in partnership with the Government of Alberta introduced The Madison Sessions, the first Canadian human trafficking frontline investigator summit.

Adopt a Multifaceted Strategy: Addressing sex, labor, and organ trafficking involves political support and law enforcement collaboration for effective action.

Embrace a Philosophy of Dynamic Tensions: Balance protection with prosecution. Find the middle ground between confrontation and comfort, compassion, and justice. Create a traumainformed and survivor-centric strategy that can be effectively measured.

Commit to the 'Infinite Game': Informed by Simon Sinek, maintain a focus on continuous improvement rather than a finite 'win or lose' mentality. Prioritize the long-term mission over short-term victories or setbacks.

**Keep Focus on the Core Mission:** There are many approaches to addressing and suppressing human trafficking; look for ways to bring organizations together, regardless of approach, around the needs of victims and survivors.

Strengthen Connections to Your Community: Use cultural and historical references to foster a collective identity and pride in efforts to combat trafficking.

#### Anu George Canjanthoppil

#### Canada's unique role in ending slavery

Human trafficking is a global issue that needs international collaboration, law enforcement, technology companies, financial institutions, and community efforts working together to combat these crimes. There is a call to action to not be overwhelmed by the data but to move towards action to help end this form of modern-day slavery. She encourages audience members to work to combat human trafficking, advocate for legislative changes, and to engage with the corporate sector to meet resource needs.

Corporate Responsibility and Involvement: Companies should partner with non-profits to tackle modern slavery.

**Justice System Strengthening:** The work of organizations like the International Justice Mission (IJM) makes the crime of slavery more difficult to commit.

**Immediate Action Needed:** Ongoing crises and wars create environments that traffickers can exploit.

**Protection Against Trafficking:** The speaker calls for protective measures for vulnerable groups, especially women and children, before traffickers can reach them.

**Collective Effort Across Borders:** Global responses that transcend municipal and national borders are needed.

**Storytelling and Legacy:** Stories that can be passed down to future generations play a role in the fight for and promotion of justice.

**Technology and Prevention:** Technology companies are urged to incorporate safeguards and preventive measures into their platforms to disrupt live-streamed child sexual abuse and exploitation.





"For every single person who's waiting for help, who's waiting for someone to show up, the time is now."

#### **Advocate for Systemic Change**

Join or support advocacy groups and movements focused on homelessness issues. Be open to creative and innovative approaches, such as tiny home communities and mobile health clinics

#### **Use Data-Driven Approaches**

Invest in data collection and analytical tools to better understand local homelessness trends and to inform decisions.

#### **Implement Harm Reduction Strategies**

Advocate for programs that provide support and resources to homeless individuals with substance use disorders. Encourage officers to prioritize safety and well-being over punishment.

**Promote Community Policing** 

individuals. Train law enforcement

Prioritize building trust and

relationships with homeless

in de-escalation and trauma-

informed care.

**ALTERNATIVE RESPONSES FOR HOUSING AND HOMELESSNESS** 

#### **Listen Actively**

Listening to youth without judgment and giving them a platform to express themselves can be therapeutic in and of itself.

#### **Understand the Brain's** Response

Understanding of the fight, flight, freeze, and fawn responses can guide more empathetic and effective interventions with distressed vouth.

## Responses for **Vulnerable Populations**

#### **Address the Complexity of** Homelessness

Recognize that homelessness often results from a combination of factors: advocate for holistic approaches that address the root causes.

#### **Engage with Community**

Establish outreach programs that engage with the community.

#### **LEVERAGING BRAIN SCIENCE AND** TRAUMA-INFORMED **APPROACHES**

#### **Foster a Supportive Work Environment**

Create a work environment where professionals feel united in their mission and support each other.

grassroots organizations that often have more direct connections to the communities they serve.

#### **Diversify Funding**

Consider allocating funding to

#### **Establish Collaborative Partnerships**

Build relationships and partnerships with different services and professionals, including mental health, law enforcement, social services.

#### **Support Community Navigation**

Establish systems to help individuals navigate available services effectively.



#### **Educate the Public**

Raise awareness about alternative response options and non-emergency channels.

**ALTERNATIVE RESPONSES FOR** MENTAL HEALTH AND ADDICTIONS

#### **Prioritize Cultural** Competence and Inclusion

Tailor responses to the unique needs of marginalized and underserved communities by involving users and community members in the design and implementation.

#### **Be Relentless**

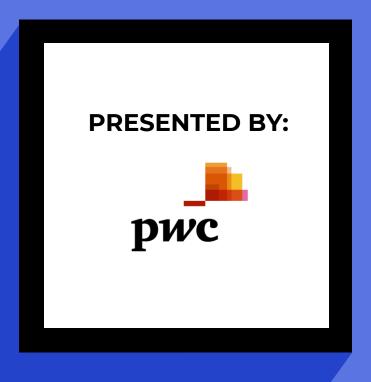
Stop at nothing — within reasonable measures — to reach out to youth and empower them.

#### **Build Capacity**

Invest in workforce development and wage parity to attract and retain qualified professionals. Provide specialized training for professionals, such as de-escalation techniques, crisis intervention, and cultural sensitivity.

#### **Maintain Continuity in Services**

When possible, ensure continuity in staff or caregivers working with youth. Familiarity supports in building trust.



# Innovating for Community Safety



#### Ashif Mawji

## Creating a Culture of Innovation and Embracing Failure

Celebrating failure and embracing disruption can drive innovation. Creating a safe space for experimentation and risk-taking is invaluable, such as through the creation of the Community Solutions Accelerator and the Community Safety and Wellness Accelerator. Working with diverse partners allows you to leverage the collective expertise, resources, and networks to develop creative solutions. Failure and innovation go hand-in-hand in pursuing transformative change in public safety and wellness. Together, they foster a culture of experimentation and collaboration that can lead to breakthrough solutions.

**Promote a Culture of Innovation:** Embrace failure as an opportunity to learn. Without taking risks, we can't learn and grow.

**Invest in Technology and Data Analysis:** Data can help identify trends and patterns, enabling more targeted and effective interventions.

**Foster Cross-sector Partnerships:** Diverse partnerships with community organizations, non-profits, and other government agencies lead to new ideas and solutions.

**Invest in Preventative Measures:** Proactive, rather than reactive, strategies can help reduce the need for emergency responses.

Prioritize Community Engagement and Input: Communities are at the heart of public safety and wellness initiatives. Encourage participation and buy-in from all stakeholders, including the public.

**Continuously Evaluate and Adapt:** Evaluation and continuous improvement are key to ensuring the effectiveness of interventions. Be transparent about results.

**Be Realistic:** Focus on incremental improvements, rather than expecting immediate transformations.



### **Innovation Challenge**

How do we leverage data, technology, and artificial intelligence to improve the safety and livability of our cities?

Innovators from around the world were invited to submit proposals for solutions that utilize data, technology, and AI to enhance city safety and livability. The top entries were showcased in a Pitch Contest at the conference and scored on ability to impact urban safety and livability, deployment readiness, and cost.

#### Finalists:

- SpectraCann: Fastest & most accurate drug breathalyzer
- Rubicon: Reimagining Be On the Look Out (BOLO) Alerts
- Languages in Motion: 24/7 Interpreter App for Police Officers
- Cloudastructure: Smart Cities Get Smarter
- Islamic Family and Social Services Association: The Future of Social Work: Fear to Flourishing
- Bluejarvis Technologies: EmpowerHer: The Resource for New Beginnings
- Punchcard Systems

#### Winner: Languages in Motion Ltd

24/7 Interpreter App for Police officers

Police frequently interact with the public in situations ranging from minor complaints to life-threatening emergencies. Learning in Motion (LiM) recognizes the crucial need for clear communication. Traditional methods like using bilingual officers or family translators can be expensive, distressing, or legally problematic. LiM's technology allows officers to instantly connect with qualified interpreters in over 200 languages, including American Sign Language, via a simple smartphone tap or MDT click.



## The Safety of Our Cities Call to Action

We came, we listened, we learned. Now it's time to do.

I will start a podcast to educate the public about policing

I will lobby the province to create homeless shelter standards

I'm aoina to become a vouth mentor I'm going to apply to law school so I can help improve court processes

I'm going to follow up with one of the innovation companies to see if we can collaborate

I will use data and stories to challenge myths about crime

I will use more data-driven approaches to lobby the government for funding and resources

I will learn about the various cultures and people in my city

I commit to better understanding the police perspective

I will get a naloxone kit and get trained how to use it

I will my business contacts to advocate for downtown safety

I'm aoina to apply for a grant to ask for social workers for our unit

I'm going to consider how to empower learning across all levels of my organization

I will create realistic and measurable goals for frontline officers

I will advocate for more ideas from Indigenous voices

I'm going to

in Canada to

learn about

police services

visit other

I'm going to implement a real-time dashboard for crime hotspots

I will review and update my company's data policy

I commit to amplifying the voices of diverse and marginalized populations

I will only buy organic cotton so I don't support child forced labour

I'm going to implement a real-time dashboard for crime hotspots

What will you do?

Visit <u>www.safetycitiesconference.ca/</u> to join an action committee and strengthen our collective impact.

## Acknowledgements

The Safety of Our Cities Conference would not have been possible without the hard work from members of the Edmonton Police Foundation and the Edmonton Police Service, as well as our many students and volunteers. We would like to acknowledge the key roles of::

- Wijaya Dassanayake
- Stephanie Gazzola
- Robinder Gill
- Julie Hallonquist
- Katherine Hancock

- Alicia Harpell
- Elisha Jackson
- Rebeccah Marsh
  - Patricia Mitsuka
  - J'lyn Nye

- Tannis Nygren
- Gregg Scott
- Caylyn Wolansky
- Lauren Wozny
- Aubrey Zalaski

We also thank our event planner Suzanne Bielert from Next Step Events.

